

# INTROVET™

## Behavior Palooza: a Musical Symphony of Behavior Problems and Solutions

**November 16–17, 2024 | San Antonio, TX**

**10 Hours CE | Virtual or In-Person**

**Amy Learn, VMD, DACVB, and Amy Pike, DVM, DACVB, IAABC-CABC**

*\*All times reflect Central Standard Time*

### PRELIMINARY SCHEDULE

7:00–8:00 AM CST      **Registration/Breakfast**

8:00–8:15 AM      **Welcome/Opening Announcements**

8:15–9:05 AM  
**Attended:** \_ \_ \_  
**Sponsored By:**

**Intimidated by Behavior Problems in Primary Care? Championing a Behavior Assessment in General Practice** (1 Credit Hour, Pike)

Imagine you have finished an annual wellness exam; your hand is on the door and as you are saying farewell, the pet parent says, “My dog is growling, lunging, and biting at people and dogs. What do I do?” Your heart drops because you know that addressing this is going to take time... and may be out of your comfort zone. Behavioral assessments can be comprehensive yet efficient without being overwhelming. This lecture will provide guidance and tips to boost confidence about conducting a behavior assessment in primary care practice.

9:05–9:15 AM      **Questions/Discussion**

9:15–10:05 AM  
**Attended:** \_ \_ \_  
**Sponsored By:**

**Going off the Rails on the Crazy Train: Understanding the Connection between Health and Behavior** (1 Credit Hour, Learn)

We constantly assess and monitor our patient's physical health but what if any decline in health jeopardized their social relationships and wellbeing? Every action of every individual is the result of genetics, development, learning history, and health. We can actively help our patients stay healthy both physically and mentally.

10:05–10:15 AM      **Questions/Discussion**

10:15–10:35 AM      **Break/Visit Exhibitors**

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Saturday | November 16, 2024



|  |   |
|--|---|
| 10:35-10:50 AM                                       | <b>Sponsor Presentation #1</b>  |
| 10:50-11:40 AM<br>Attended: _ _ _ _<br>Sponsored By: | <b>Low Stress Veterinary Visits: When We Touch Too Much</b> (1 Credit Hour, Pike)<br>Are you forcefully restraining patients or scruffing cats to get the job done? These traditional handling methods often lead to increased patient stress, bites and scratches to veterinary staff, and compromised relationships with clients. This lecture will improve the veterinary professional's ability to create a low stress environment and handle patients in ways that decrease patient stress, keep veterinary staff safe, and improve credibility with clients. Photos and videos will be used to demonstrate multiple patient-friendly methods of approaching, restraining, examining, and performing phlebotomy on dogs and cats.  |
| 11:40-11:50 AM                                       | <b>Questions/Discussion</b>   |
| 11:50AM -1:20 PM                                     | <b>Lunch</b>  |
| 1:20-2:10 PM<br>Attended: _ _ _ _                    | <b>Wild Boys: Evaluating Normal Puppy Problems and Which Puppies are off the Charts</b> (1 Credit Hour, Learn)<br>This lecture focuses on puppy social development. We will explore normal - but annoying - and abnormal puppy behavior so that you can determine when you have a lemon. Then we will discuss what to do about it.  |
| 2:10-2:20 PM   | <b>Questions/Discussion</b>   |
| 2:20-3:10PM<br>Attended: _ _ _ _                     | <b>How to Communicate with your Patients without Saying a Word: Understanding Body Language in Dogs and Cats</b> (1 Credit Hour, Pike)<br>There is a growing trend toward patient-friendly practices in the veterinary community as a way to promote positive experiences for patients during veterinary visits. A key tenet of these practices is reading canine and feline body language so that veterinary professionals can better understand the physical and emotional states of patients. However, research has shown that veterinarians are deficient at recognizing signs of fear and anxiety in patients. This lecture will provide a combination of photos and videos to discuss the significance of various body language changes observed in a veterinary setting so that veterinary professionals are more confident recognizing early or subtle signs of fear and anxiety in their patients. |

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**Saturday | November 16, 2024**



3:10-3:20 PM

Questions/Discussion

3:20-3:40 PM

Break/Visit Exhibitors

3:40-3:55 PM

Sponsor Presentation #2

3:55-4:45 PM

Attended: \_ \_ \_

## **Helping our Patients Feel Good as Hell with Pre-veterinary Visit**

### **Pharmaceuticals** (1 Credit Hour, Pike)

Research has shown that the majority of dogs and cats are stressed during routine veterinary visits and that dogs and cats are not visiting the veterinarian as frequently as recommended due to their veterinary visit-related stress. In addition, fear and anxiety are common causes of aggression in pets during veterinary visits, with dog and cat bites being the most common causes of injury to veterinary professionals. Pre-veterinary visit pharmaceuticals (PVPs) are oral or transmucosal medications administered at home prior to veterinary visits to reduce patient fear and anxiety at the veterinary clinic. This lecture will review indications for and uses of PVPs in dogs and cats to promote patient-friendly practices and keep veterinary professionals safe.

4:45-5:15 PM

Questions, Discussion, Conclude for the Day

**Reception immediately to follow! Included for all attendees. Family and friends welcome with a reception ticket. Reception tickets can be purchased at the IntroVet Check-In Table.**

# INTROVET™

Sunday | November 17, 2024



|                                 |  |
|---------------------------------|--|
| 7:00-8:00 AM                    | Registration/Breakfast   |
| 8:00-8:10 AM                    | Welcome Back/Opening Announcements   |
| 8:10-9:00 AM<br>Attended: ___   | <b>Feel the Thunder: Exploring Noise Aversions</b> (1 Credit Hour, Learn)<br>Things that go boom are scary. Some dogs are also terrified by beeps, buzzes, or computerized sounds. We will discuss why dogs are scared of noises, how that fear can correlate with separation-related behavior or pain, and how to help them ride out the storm.   |
| 9:00-9:10 AM                    | Question/Discussion  |
| 9:10-10:00 AM<br>Attended: ___  | <b>Feline House-soiling: When a Cat Prefers Wide Open Spaces</b> (1 Credit Hour, Pike)<br>Feline house-soiling, which encompasses toileting and marking behaviors, is one of the most common, and frustrating, behavior problems in cats. This lecture will review the differentiation of and diagnostic criteria for marking and toileting and the most common causes of each type of house-soiling. Treatment for house-soiling disorders will also be discussed. Because house-soiling disorders can be overwhelming for both the clinician and the pet parent, this lecture will also review how house-soiling disorders can be addressed in a comprehensive but digestible manner in primary care practice. |
| 10:00-10:10 AM                  | Questions/Discussion   |
| 10:10-10:25 AM                  | Break  |
| 10:25-10:40 AM                  | Sponsor Presentation #3  |
| 10:40-11:30 AM<br>Attended: ___ | <b>Bad Medicine: an Overview of Veterinary Psychopharmacology</b> (1 Credit Hour, Learn)<br>Psychopharmacology can be the difference between life and death or even joy and suffering for some patients. Understand when and how to select a behavior medication and why not to wait too long.   |
| 11:30-11:40 AM                  | Questions/Discussion   |

# INTROVET™

November 17, 2024



11:40 AM-12:30 PM

Attended: \_\_\_

**Land of Confusion: How to Understand and Treat Cognitive Dysfunction**  
(1 Credit Hour, Learn)

All dogs age, but not all dogs struggle with cognitive decline. We will discuss how to identify this illness and how to help our senior pets age with dignity.

12:30-12:50 PM

**Questions and Closing Announcements**

*Thank you for learning with us!*